

TransferWise speeds up hiring while staying human

About TransferWise

TransferWise is changing the world of peer-to-peer funding. Filling hundreds of job postings across 12 global offices was a key delivering great service and growth.

Background

As TransferWise grew rapidly on the balance sheet, the company found manual candidate scheduling to be a major obstacle to scaling their teams – particularly for high-volume roles including customer support and transfer verification.

As a result, TransferWise recruiting was experiencing significant challenges such as:

- ✗ Recruiters manually scheduling up to 900 interviews over two months
- ✗ Opportunities lost because of delayed communication with candidates
- ✗ Team focus shifted away from planning, market research, and skill benchmarking

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My Ally is helping us hire more effectively, which means there's less uncertainty (with new hires) and fewer people falling through the cracks.

”

— **Ergo Luht**
Recruiter,
TransferWise

TransferWise

Founded:
January 2009 in London, UK

Location:
12 Global Offices

Industry:
Financial Services

Employees:
1,800+

ATS:
Greenhouse.io

Conferencing:
Zoom

AI Bot Name:
Jarvis

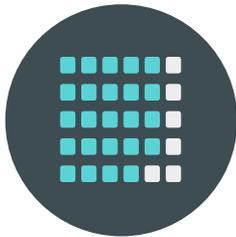
My Ally's Solution

Seeking a solution that didn't sacrifice a great candidate experience, TransferWise selected My Ally's AI recruitment scheduling software to fully automate:

- ✓ Interview scheduling and rescheduling
- ✓ Interviewer load balancing
- ✓ Real-time communication with candidates
- ✓ Integrate with Zoom and Greenhouse.io

Results

Within months, TransferWise's recruitment teams were doing what they do best: hiring great people without the time-consuming task of scheduling interviews. Our solution helped them streamline their hiring pipeline on multiple fronts, including:



Time to fill shortened from **30** business days to just **24**



Fewer instances of interviewer and candidate no-shows



300+ interviews scheduled weekly

Empowered by our solution, TransferWise was able to re-humanize their candidate experience, helping them rediscover the 'secret sauce' that initially made them a workplace of choice.

Learn more and request a demo at www.myally.ai or email hello@myally.ai



ABOUT MY ALLY

Developed for enterprise human resource teams, My Ally is the world's leading Talent Lifecycle Management platform. My Ally gives organizations the tools to discover, attract, hire, onboard and retain the right people to fuel business.

CUSTOMER SUCCESS STORY

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